



香港樹仁大學

HONG KONG SHUE YAN UNIVERSITY

宿生手冊

Residents' Handbook

(本科生適用)

(Undergraduate Residence)

2022-2023

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若宿生手冊中、英文兩個版本的內容有任何抵觸或不相符之處，應以中文版本為準。If there is any inconsistency or ambiguity between the Chinese version and the English version of the content of this Handbook, the Chinese version shall prevail.

I. 宿舍大樓設施簡介 Introduction of Hall Buildings and Facilities

宿舍地址 Address of Residence Halls

宿舍名稱	香港樹仁大學宿舍文康大樓	香港樹仁大學研究院綜合大樓
Hall	Hong Kong Shue Yan University Residential and Amenities Complex (R&A)	Hong Kong Shue Yan University Research Complex (RC)
宿舍地址	香港北角寶馬山慧翠道 8 號	香港北角寶馬山慧翠道 6 號
Address	8 Wai Tsui Crescent, Braemar Hill, North Point, Hong Kong	6 Wai Tsui Crescent, Braemar Hill, North Point, Hong Kong

學生宿舍相關設施資料 Hall Facilities

	宿舍文康大樓 R&A	研究院綜合大樓 RC
本科生宿舍房間 Undergraduate Residence Room	<ul style="list-style-type: none"> 6 至 19 樓 6/F to 19/F 每層設 18 個房間 18 Rooms/ Floor 房間設有睡床、書桌、衣櫃、冷氣機及電腦網路插座 Rooms are equipped with bed, desk, wardrobe, air-conditioning and free internet access. 冷氣機收費由使用者之學生證儲值額中扣除 Air-conditioning fee will be deducted directly from the resident's student ID card. 21 至 22 樓 21/F to 22/F 21 樓設 16 個房間 16 Rooms on 21/F Floor 22 樓設 17 個房間 17 Rooms on 22/F Floor 房間設有睡床(高架床)、書桌、衣櫃、洗手間連浴室、枱燈、冷氣機及電腦網路插座 Rooms are equipped with loft-bed, desk, wardrobe, desk lamp, air-conditioning and free internet access. 電費以房間作結算單位，每期電費均需一次過繳付全額；室友之間於住宿期間的電費須自行攤分。 The utility of electricity is charged by room and electricity bill has to be paid in full; roommates should apportion the payment solely by themselves. 	<ul style="list-style-type: none"> 8 至 14 樓 8/F to 14/F 每層設 28 個房間 28 Rooms/ Floor 房間設有睡床(高架床)、書桌、衣櫃、枱燈、冷氣機及電腦網路插座 Rooms are equipped with loft-bed, desk, wardrobe, desk lamp, air-conditioning and free internet access. 冷氣機收費由使用者之學生證儲值額中扣除 Air-conditioning fee will be deducted directly from the resident's student ID card.
<p>宿生於入住房間時，需仔細檢查房間內的所有設施是否運作良好。如發現房間內有任何設施於入住時已經損壞，請立即告知宿舍管理部以作記錄。否則房間的設施如於宿生的住宿期內有任何損壞，本部會按照宿舍設施參考罰款向有關宿生徵收罰款。</p> <p>On the first day of residency, residents are required to check if the facilities inside the room are in proper operation. If any facility is found damaged, resident should report to the Hall Management Unit (HMU) for record at once. Penalty will be applied according to the Residence Penalty Reference for Room Facilities when any facility is found damaged during the residential period of the relevant resident.</p>		
浴室及洗手間 Toilet and Shower	<ul style="list-style-type: none"> 6 至 19 樓 6/F to 19/F 各樓層均設有一個洗手間及共用浴室 A communal toilet with shower stalls are located on each floor of the Residence Hall. 21 至 22 樓 21/F to 22/F 各房間設有一個洗手間及浴室 There is a toilet and shower in each room. 	<ul style="list-style-type: none"> 各樓層均設有兩個洗手間及共用浴室 Two communal toilets with shower stalls are located on each floor of the Residence Hall.

	宿舍文康大樓 R&A	研究院綜合大樓 RC
進入房間所屬樓層、房間、洗手間及浴室 Access to the floor to which the room belongs, the room, communal toilet and shower	<ul style="list-style-type: none"> ● 6 至 19 樓 6/F to 19/F 宿生須使用智能學生證操作升降機，以前往房間所屬樓層、進入房間、洗手間及浴室 Residents should use their student ID cards in controlling the escalator to access to the floor, which the room belongs to, the room, communal toilets and showers. ● 21 至 22 樓 21/F to 22/F 宿生須使用智能學生證操作升降機，以前往房間所屬樓層，並使用房間鎖匙進入房間 Residents should use their student ID cards in controlling the escalator to the floor, which the room belongs to, and gain access to the room with the room key. 	<ul style="list-style-type: none"> ● 宿生須使用智能學生證操作升降機，以前往房間所屬樓層、進入房間、洗手間及浴室 Residents should use their student ID cards in controlling the escalator to access to the floor, which the room belongs to, the room, communal toilets and showers.
茶水間 Pantry	<ul style="list-style-type: none"> ● 6 至 19 樓 6/F to 19/F 各樓層設有一個 24 小時開放的茶水間；茶水間內設有抽氣扇、抽油煙機、微波爐、電磁煮食爐及熱水機，祇供宿生作簡單煮食或翻熱食物之用 *基於安全理由，嚴禁明火煮食 A 24-hour-opened pantry is located on each floor. Air ventilator, range hood, refrigerator, microwave oven, electric stove and water heater are equipped at each pantry for residents preparing light meals and food reheating. *For safety reasons, open flame cooking is prohibited within the Residence Hall areas. ● 21 至 22 樓 21/F to 22/F 供 21 及 22 樓宿生使用的茶水間設於 21 樓；茶水間內設有抽氣扇、抽油煙機、微波爐、電磁煮食爐，祇供宿生作簡單煮食或翻熱食物之用 *基於安全理由，嚴禁明火煮食 A shared pantry for residents on 21/F and 22/F is located on 21/F. Air ventilator, range hood, refrigerator, microwave oven, and electric stove are equipped at each pantry for residents preparing light meals and food reheating. *For safety reasons, open flame cooking is prohibited within the Residence Hall areas. 	<ul style="list-style-type: none"> ● 各樓層設有一個 24 小時開放的茶水間；茶水間內設有抽氣扇、抽油煙機、雪櫃、微波爐、電磁煮食爐及熱水機，祇供宿生作簡單煮食或翻熱食物之用 *基於安全理由，嚴禁明火煮食 A 24-hour-opened pantry is located on each floor. Air ventilator, range hood, refrigerator, microwave oven, electric stove and water heater are equipped at each pantry for residents preparing light meals and food reheating. *For safety reasons, open flame cooking is prohibited within the Residence Hall areas.
共享空間 Common Area	<ul style="list-style-type: none"> ● 各樓層近升降機位置均設有桌椅及兩部雪櫃供該樓層之宿生存放食物 Chairs, tables and two refrigerators are placed at the common area near the elevators for residents of the floor to store food and drinks. ● 21 至 22 樓 21/F to 22/F 共享空間亦設有微波爐 Microwave oven is also equipped at the common area. 	<ul style="list-style-type: none"> ● 各樓層近升降機位置均設有桌椅、兩張梳化、一部電視及兩部微波爐 The common area near the elevators is equipped with tables, chairs, two couches, a television and two microwave ovens.
休息室 Common Room	<ul style="list-style-type: none"> ● 6 至 19 樓 6/F to 19/F 每兩相連樓層宿生共用一個休息室 Two consecutive residence floors share one common room at R&A. 	<ul style="list-style-type: none"> ● 各樓層近茶水間位置均設有休息室 The common room is located on each floor near the pantry. - 休息室開放時間由每日早上 8 時至翌日凌晨 1 時

	宿舍文康大樓 R&A	研究院綜合大樓 RC
	<ul style="list-style-type: none"> - 開放時間由每日早上 8 時至翌日凌晨 1 時 The common room is open from 8 a.m. to 1 a.m. - 休息室基本設備包括梳化、電視及冷氣 Each common room is equipped with a couch, a television and air-conditioning. • 21 至 22 樓 21/F to 22/F 不設休息室 No common room is provided. 	<ul style="list-style-type: none"> - The common room is open from 8 a.m. to 1 a.m. - 休息室基本設備包括桌椅、梳化、微波爐及冷氣 Each common room is equipped with tables, chairs, couches, a microwave oven and air-conditioning.
溫習室 Study Room	<ul style="list-style-type: none"> • 各樓層不設溫習室 No study room is provided. 	<ul style="list-style-type: none"> • 各樓層近 27 號房設有 24 小時開放的溫習室 The 24-hour-opened study room is located near room No. 27 on each floor. • 溫習室基本設備包括桌椅及冷氣 Each study room is equipped with tables, chairs and air-conditioning. • 宿生須自律，保持合適的溫習環境 Residents are advised to maintain a tranquil environment.
宿舍管理部保留關閉或調整共享空間、休息室及溫習室的開放時間之權利。		
Hall Management Unit reserves the right to suspend or adjust the opening hour of the common area, common room and study room.		
洗衣房 Laundry Room	<ul style="list-style-type: none"> • 設於 LG1, 24 小時開放 Located on LG1, open 24 hours. 	<ul style="list-style-type: none"> • 設於 G/F, 24 小時開放 Located on G/F, open 24 hours.
	<ul style="list-style-type: none"> • 使用洗衣機/ 乾衣機時，宿生應按照標示於洗衣房內之操作指引，切勿超出機器之負荷量 Residents shall always follow proper operation guidelines displayed in the laundry rooms when operating the dryer or washing machine, do not overload the appliances. • 洗衣機/ 乾衣機之收費由使用者之學生證儲值額中扣除 Laundry fee will be deducted directly from the resident's student ID card. • 宿生需自備無泡洗衣粉或洗衣液 Laundry powder and detergent are not provided. Residents are advised to use low suds powder or liquid laundry detergent. 	
保安櫃台及信箱 Security Counter and Mailbox	<ul style="list-style-type: none"> • 設於地下大堂 Located on the ground floor. 	
急救箱、自動心臟除顫器(AED)及消防設備 First Aid Kit、AED & Fire Safety System & Equipment	<ul style="list-style-type: none"> • 各宿舍樓層近升降機處及 G/F 接待處均設有急救箱 A First aid kit is located near the elevators on every floor and in the main lobby of the Residence Halls. • 各樓層之公用範圍內均設有消防設施，如警鐘、消防喉、滅火筒、緊急逃生門等 Fire safety system and firefighting equipment including alarm system, hose reels, fire extinguishers and emergency exits are equipped on every floor of the Residence Halls • 各宿舍大樓地下大堂均設有自動心臟除顫器 (AED) Automated external defibrillator (AED) are equipped in the main lobby of the Residence Halls 	

宿舍大門開放時間 Opening Hours of Hall Main Entrances

- 宿舍大門開放時間：早上 8 時至晚上 10 時 30 分
Opening Hours of hall main entrances: 8 a.m. to 10:30 p.m.
- 宿生於非開放時間須使用智能學生證系統出入宿舍大門
Residents must access the Residence Halls with their own student ID card during non-opening hours of the hall main entrances.

II. 日常服務簡介 Residence Hall Services

保安服務 Security Service

- ◇ 宿舍設有保安人員 24 小時當值。基於保安及宿舍管理原因，宿舍範圍內之公共地方設有保安閉路電視監察系統。該系統會按大學有關之指引操作及管理。另外，錄影片段只作存檔用途。當有需要翻查紀錄時，相關的工作人員必須先向由大學管理人員組成的委員會申請，並獲得其中兩名委員批准，才能翻查紀錄。
Security guards are available 24 hours in the Residence Halls. For security and management purposes, public areas of the Residence Halls

are equipped with CCTV systems. The systems are operated under the University's rules and regulations, the recordings are handled confidentially and are not to be disclosed without the approval of at least two members of the Management Committee, which composed of senior management personnel of the University.

- ✧ 宿舍內之保安及安全有賴宿生及大樓使用者的通力合作，請宿生注意下列事項：

Safety and security of the Residence Halls is a shared responsibility between residents and users of the hall buildings, residents are advised to aware of the followings:

- 離開房間或就寢前，應把房門鎖好
Ensure the door of the room is properly locked when you are out or in bed
- 不應存放大量現金或貴重物品在房間內
Large amount of cash or valuable items shall not be kept in the Residence Halls.
- 把洗手間大門關妥（宿舍文康大樓 21 樓及 22 樓除外）
Ensure the door of the communal toilet is properly closed (excluding 21/F and 22/F of R&A)
- 如於聲浪管制時段內有噪音、發現形跡可疑的陌生人在宿舍範圍內或遇上其他緊急情況，請立即通知宿舍地下大堂的保安人員（電話：宿舍文康大樓 2806 5117 / 研究院綜合大樓 2804 8566）
Inform security guards on the G/F immediately when you hear noise during noise control period, discover any suspicious personnel in the Residence Hall areas or encounter any other emergency issues. (Tel.: R&A 2806 5117 / RC 2804 8566)

清潔服務 Cleaning Service

- ✧ 公用地方：由宿舍清潔員工負責，包括共用浴室及洗手間、茶水間、升降機、走廊、共享空間、休息室及溫習室。
Communal Areas: Cleaners are responsible for cleaning communal areas of the Residence Halls including the washrooms, pantries, elevators, corridors, common areas, common rooms and study rooms.
- ✧ 宿生房間：由宿生自行負責，宿舍樓層的洗手間及茶水間內備有掃帚、地拖、水桶等用具供宿生借用（宿舍文康大樓 21 樓及 22 樓除外）。另外樓層近升降機位置亦放置了消毒噴霧及漂白水供宿生有需要時使用。
Residents' Rooms: Residents are responsible for the hygiene of their respective rooms. Cleaning accessories such as broom, mop and water bucket, which are placed in the washroom and pantry of each floor, are available for resident's use(excluding R&A 21/F and 22/F). Residents can also use the surface cleanser and bleach, being placed at the common area next to elevators, for cleaning purpose if necessary.
- ✧ 宿舍文康大樓 21 樓及 22 樓：宿生需自行清潔洗手間及浴室，令洗手間及浴室保持衛生。倘若洗手間及浴室的保養和衛生情況欠佳，宿舍管理部會安排職員到房間進行清潔工作。所需開支由宿生支付。宿生必需配合。
R&A 21/F and 22/F: residents are responsible for cleaning the toilet and shower stall. When necessary, HMU will arrange staff to enter the room and clean up the toilet and shower stall. Residents shall not obstruct the cleaning staff or staff of HMU to execute their duty. The cost incurred from the above issue will be on the residents.

收取郵件 Postal Service

- ✧ 收件信箱位於 G/F (研究院綜合大樓)及 G/F (宿舍文康大樓)，宿生應定時清理信箱內的郵件。
Mailboxes are located on G/F (RC) and G/F (R & A). Residents shall clear their mailbox on a regular basis.
- ✧ 香港郵政會按郵件所標示的地址把郵件派送至收件信箱。地址不全或有錯誤的郵件將不會獲派送，有關的郵件均會被退回香港郵政/送遞機構/寄件者。宿生如欲以宿舍的收件信箱收取郵件，請務必準確地填寫宿舍大樓的地址、所屬樓層、房間號碼及收件人資料。
(研究院綜合大樓：香港北角寶馬山慧翠道 6 號；宿舍文康大樓：香港北角寶馬山慧翠道 8 號)
Hongkong Post will deliver the mail to the relative mailbox directly. Mail without proper mailing address will be returned to the sender or the Hongkong Post. Residents who would like to make use of the mailbox for receiving mail, please make sure the mailing address (including the floor and room number) and recipient are correct.
(Research Complex: 6 Wai Tsui Crescent, Braemar Hill, North Point, Hong Kong; Residential and Amenities Complex: 8 Wai Tsui Crescent, Braemar Hill, North Point, Hong Kong)
- ✧ 未能放置於收件信箱的大型郵件會存放於宿舍管理部辦事處，宿生可於辦公時間內憑電郵或通知便條領取。
Large and bulky mails that cannot be placed in the mailbox will be stored at the HMU Office, residents can pick up those items at the HMU Office upon receipt of the mail pick-up notification slip or email.
- ✧ 宿舍管理部及香港樹仁大學不會代宿生收取或儲存由速遞公司送遞之包裹或文件及掛號郵件。
HMU and the University **will not** receive any mail or parcel delivered by courier or any registered mails on behalf of the resident.
- ✧ 所有於派遞後一個月後或學期完結後（時期較短者為準）還未被提取的郵件均會被棄置；宿舍管理部或香港樹仁大學不會作出任何賠償。
All mails will be discarded in a month's time after receipt or after the semester ends (whichever is shorter); HMU or the University will not be responsible for any loss.

申請住址證明 Address Proof

- ✧ 宿生需網上自行申請住址證明。
Residents may apply for address proof [online](#).
- ✧ 申請住址證明收費為每份港幣\$50。
Each copy of address proof costs HK\$50.

- ✧ 首次到香港升學的非本地新生均需要申請香港身份證和香港銀行戶口。因此，非本地宿生若於一年級第一學期申請住址證明，首兩張費用全免。

In order to facilitate application for bank account and Hong Kong ID card, each non-local undergraduate freshman staying in the dormitory is eligible to obtain two copies of address proof for free in their first semester with Shue Yan.

宿舍設施維修服務 Hall Facilities Repair and Maintenance

- ✧ 宿生如遺失鑰匙(包括但不限於房間鑰匙、書桌抽屜鑰匙或信箱鑰匙)或鑰匙有任何損壞，請即通知宿舍管理部，補領及更換鑰匙費用為每條 HK\$120。
Please inform HMU if the key (including but not limited to room key, desk drawer key or mailbox key) is lost or damaged. A charge of HK\$120 will be levied on a resident for any piece of lost/damaged key.
- ✧ 如宿生發現宿舍範圍內有公用設施損毀，或任何設施有可能危害使用者安全，應即時向宿舍管理部報告。
Residents shall report to HMU immediately for any damages found on communal facilities inside the Residence Hall areas, or if any amenities which may cause danger to other residents.
- ✧ 宿舍房間設施或公用設施如有損毀，宿生可於網上填報維修表格 (<https://www4.hksyu.edu/hmu/maintenance/>)。
Residents shall fill in the online "Facilities Maintenance Request Form" if facilities are found damaged in the residence room or public area of the Residence Hall (<https://www4.hksyu.edu/hmu/maintenance/>).
- ✧ 遇有緊急維修事項，如停電、水管爆裂等，宿生應即時向宿舍地下大堂當值保安人員報告。
In case of emergency, such as pipe burst or sudden power outage, residents shall report to the security guards on duty at the lobby of the Residence Halls immediately.
- ✧ 大學設施管理處會於星期一至六早上九時至下午六時內為宿舍進行各項維修工程，並會採取有效措施儘量減低噪音。如遇緊急情況，設施管理處有可能在其他時間內於宿舍進行緊急維修工程。
The Facilities Management Office (FMO) conducts regular facility maintenance and repair services from 9 a.m. to 6 p.m., Monday to Saturday. FMO will make its best effort to control the noise level. In case of emergency, FMO will carry out out-of-hours repair works.

學生證增值服務 Student ID Card Add-Value Service

- ✧ 宿生可於辦公時間內到宿舍管理部為學生證儲值額增值。
Residents can add value to their student ID card at the HMU Office during office hours.
- ✧ 宿舍管理部只接受八達通付款。
HMU accepts Octopus payment only.
- ✧ 宿舍管理部辦事處於星期六、日、公眾假期及大學假期暫停服務，請宿生在假期前確保有足夠儲值額供假期間使用。宿生於預定退房日前往宿舍管理部辦事處辦理退房手續時，可獲退還學生證內餘額。
HMU Office is closed on Saturdays, Sundays, public holidays and University holidays. Residents shall ensure there is enough value in their student ID cards for use during the holidays. The balance can be refunded at the check-out period.

忘記攜帶或遺失學生證時之進出安排 Entering Residential Hall Without Student ID or Loss of Student ID

- ✧ 若宿生忘記攜帶學生證，可到宿舍地下大堂向當值保安人員尋求協助。每月首次要求保安人員開門費用全免，其後開門費為每次港幣\$100。開門次數由保安人員記錄，費用將由宿舍管理部每月結算後向宿生收取。
If a resident forgets to bring his/her student ID card, he/she can ask the security guards on duty at the lobby of the Residence Halls for assistance (e.g. request the security guard to open the room door). No fee will be incurred for the first request of each month; HK\$100 will be charged for every request thereafter. All requests will be marked by security guard and the charges will be notified by HMU after every month's closing account.
- ✧ 宿生如遺失學生證，需先到教學大樓詢問處辦理補領事宜，並憑補領學生證收據到宿舍管理部辦理臨時宿生證。臨時宿生證設可退回按金 HK\$ 200。
If the resident has lost his/her student ID card, please proceed to the Information Counter at the Academic Building for card reissue. A temporary residence card will be prepared for you by HMU upon showing the receipt for student ID reissue. A refundable deposit of HK\$200 will be charged for the temporary residence card.

廢物清理 Waste Disposal

- ✧ 小型廢物：宿生應把一般廢物置於樓層的收集箱內。
Small Items: Small items shall be discarded at the garbage collection boxes located on each floor of the Residence Halls.
- ✧ 大型廢物：遇上體積較大或有較多物品需要棄置時，宿生應把物品棄置於宿舍大樓地面樓層的垃圾房內。
Large Items: For a large amount of garbage or large items, residents shall discard them to the garbage chamber located on G/F of the Residence Halls.
- ✧ 其他：當棄置有異味、尖銳或有可能會傳染病菌的物品時，應先妥善包好，才放到垃圾房內。
Others: Residents shall ensure that sharp items, items with odor or items that may cause pneumonia and respiratory tract infection are properly wrapped before disposal.

搬運大型物件安排 Transporting Large or Bulky Items

- ✧ 宿舍大樓範圍不設公用泊車位。
No public parking space is available at the Residence Halls.

- ◇ 如宿生有需要搬運大型行李及雜物，請預先通知宿舍地下大堂保安人員，以便作出安排。
For transportation of large items, please inform security guards at the lobby of Residence Halls in advance.

III. 失物及認領事宜 Lost and Found

- ◇ 若宿生拾獲或遺失個人物品，請儘快與設施管理處的工作人員聯絡。
(設施管理處地址：研究院綜合大樓高座 208 室；辦公時間：星期一至五，上午 9 時 30 分至下午 1 時及下午 2 時至 6 時 30 分。
(公眾假期及大學假期除外))
When any personal item is found or lost, resident should report to Facilities Management Office (FMO) as soon as possible.
(Address of FMO: RHB208, High Block, Research Complex; Office hour: Mon to Fri 9:30a.m. to 1p.m. & 2 to 6:30p.m. (except public holidays and school holidays.))

IV. 宿生守則 Rules and Regulations for Residents

<p>詮釋 Interpretation</p>	<ol style="list-style-type: none"> 1. 「宿舍」指香港樹仁大學學生宿舍（宿舍文康大樓及研究院綜合大樓）； “Residence Hall/ Hall” means the Hong Kong Shue Yan University (HKSYU) Residence Halls (Residential and Amenities Complex and Research Complex); 2. 「宿舍管理部」指由香港樹仁大學聘任之職員組成，負責有關宿舍事務及管理日常運作之團隊； “Hall Management Unit/ HMU” means the team of staff members appointed by HKSYU that is responsible for the management of the Residence Halls; 3. 「舍監團隊」指由香港樹仁大學指派之宿舍舍監、副舍監及舍堂導師； “Warden Teams” means the Warden, Deputy Warden and Hall Tutor of a Residence Hall delegated and appointed by HKSYU; 4. 「宿生」指宿舍住宿申請獲得香港樹仁大學正式批准並已辦妥入宿手續之學生； “Resident” means a student of HKSYU who has accepted an offer of residence in the Residence Halls and completed the required check-in procedures; 5. 「宿舍大使」指由香港樹仁大學委任照顧該樓層事務的宿生； “Hall Ambassador” means a resident of HKSYU who is appointed by the University to interact with his/her floormates and to enrich hall life; 6. 「學生證」為多用途智能卡，可用於進出宿舍大樓的大門、大堂閘機、升降機及宿舍房間(文康大樓 21 樓及 22 樓除外)。宿生亦可為學生證增值，以使用宿舍大樓內多項自動收費設施； “Student ID card/ Student ID” is a multifunctional smart card issued by HKSYU as the valid identification document for every student, it can be used to access the main entrances, turnstiles, elevators and rooms (except 21/F and 22/F of Residential and Amenities Complex) of the Residence Halls. Values can be added to the student ID card for payment of Hall amenities;
<p>個人行為責任 Responsibility of Personal Behavior</p>	<ol style="list-style-type: none"> 7. 在宿舍內嚴禁作出任何違反香港法例之行為； Residents must observe the Laws of Hong Kong, no unlawful activity is allowed at the Residence Halls under all circumstances; 8. 學生宿舍屬大學範圍，宿生須嚴格遵守香港樹仁大學學則及宿生守則。宿舍管理部/舍監有權對違規宿生作出懲處； Residence Halls are part of the HKSYU. All residents shall comply with the General Regulations of the University and Rules and Regulations for Residents. HMU or Warden of a Residence Hall has the authority to take disciplinary action for any misconduct committed in the Halls; 9. 宿舍只供宿生住宿； Accommodation at the Residence Halls is provided to residents for the purpose of personal residence only; 10. 嚴禁飲酒、作出危害自己/他人安全，或影響公眾利益的行為； Residents and their visitors are not allowed to consume any alcoholic beverages in the Residence Halls. Any indecent behavior, or behavior which is deemed as causing undue uneasiness to others is prohibited in the Residence Halls; 11. 宿生有責任保持行為端正、穿著合適衣履、保持個人、房間及公眾地方清潔衛生； Residents shall be properly attired and behaved at all times in the communal areas of the Residence Halls. They shall keep the Halls quiet, clean and orderly at all times; 12. 宿生須聽從舍監團隊、宿舍職員及當值保安人員之指示及依從宿舍大使之勸導； Residents shall cooperate with and listen to the instructions from the Warden Team, HMU staff, security guards and Hall Ambassadors to maintain a quality hostel life; 13. 尊重他人，不作出有損道德的行為； Residents shall always respect others and act as responsible and considerate members of the community;
<p>身份確認 Identity Verification</p>	<ol style="list-style-type: none"> 14. 在宿舍範圍內，宿生必須隨身攜帶學生證；校方授權人士可要求任何人士出示學生證或訪客證以核實身份；如職員對任何人士身份有懷疑，可要求他立即離開大學範圍； Residents shall carry their student ID cards within the campus at all times. Any personnel authorized by the

	<p>University has the right to request anyone in the campus to present the identity document for verification. The University reserves the right to request any suspicious personnel to leave the campus immediately;</p> <p>15. 住宿申請一經批准，準宿生必須於指定限期前繳付宿費及一切相關費用。此外，各準宿生於入宿時必須填妥及簽署入宿聲明書、宿舍協議書及住宿登記表，以完成入宿程序。於入宿及住宿期間必須符合特區政府實施「疫苗通行證」之最新安排。有關詳情將以政府最新安排和行政指令作為基礎，否則，宿舍管理部有權撤銷其住宿資格；</p> <p>Residents shall settle all payments within the given time frame. All residents are required to fill in and sign the Declaration Form, Residence Agreement and Registration Form to complete the check-in procedure. Residents must comply with the most updated administrative order of the "Vaccine Pass" announced by the HKSAR Government to meet the residence requirement. HMU reserves the right to expel residents, who fail to complete the check-in procedure within the designated time, from the Residence Halls;</p>
受管制物品 Restricted Items	<p>16. 宿舍範圍內，禁止宿生存放以下物品：</p> <p>The following items are strictly prohibited in the Residence Halls:</p> <ul style="list-style-type: none"> - 毒品/受管制藥物 (持有效文件證明用作個人醫療用途者除外) Dangerous/ illegal drugs as defined by government ordinance of HKSAR (Unless supported by a valid medical certificate issued by a registered medical practitioner). - 軍火、槍砲、或任何型式之攻擊性武器 Firearms, pellet guns, and other dangerous weapons. - 易燃物品、煙火。此外，大樓範圍內禁止燃點蠟燭、香薰等 Flammable items and fireworks. The use of candles and aromatic incenses are prohibited in the Hall areas. - 危險化學物品或腐蝕性物品 Dangerous chemicals or corrosive substances. - 含有酒精成份之飲品 Alcoholic beverages. - 高耗電量/大型電器 High power consumption / Large-sized electrical appliances. <p>(如需於房間內使用高耗電量/大型電器，須於五個工作天前預先向宿舍管理部申請及登記。電器需合乎香港機電工程署規格，宿舍管理部將根據個別情況收取額外電費。)</p> <p><申請表格: www4.hksyu.edu/hmu/resources/forms/></p> <p>(Residents have to submit an application to HMU for bringing in electrical appliances into resident's room 5 working days before the move-in date. All electrical appliances registered must comply with the certificates of safety compliance offered by EMSD. HMU would charge extra electricity fee based on the electricity usage.)</p> <p><Application form: www4.hksyu.edu/hmu/resources/forms/></p>
吸煙 Smoking	<p>17. 樹仁大學為無煙校園。宿生嚴禁於大學校園及宿舍範圍內吸食或燃點任何煙草類產品，包括電子煙。</p> <p>HKSJU is a smoke-free campus. Smoking is strictly prohibited in all areas of the campus including Residence Halls. Residents are not allowed to smoke or consume any tobacco products, including electronic cigarettes.</p>
賭博 Gambling	<p>18. 大學校園及宿舍範圍內嚴禁賭博，或進行任何帶賭博色彩之活動。</p> <p>Gambling or any form of gambling activity is strictly prohibited in all areas of the campus including Residence Halls.</p>
房間維修/保養 Room Maintenance and Repairs	<p>19. 大學職員會因應設施之檢查/維修/保養需要而進入宿生房間。除緊急維修等特殊情況外，大學職員會預先張貼通告或直接通知受影響房間之宿生，宿生須予以配合。</p> <p>The University reserves the right to allow authorized personnel, with or without prior notice, to enter any residence room for conducting necessary safety checks, repairs or maintenance works of facilities as deemed necessary by the University. Advance notice will be placed at the notice board or given to the affected resident(s) unless under exceptional circumstances.</p>
訪客制度 Visitor Policy (訪客制度會因應大學的措施而隨時作出更改) (Visitor Policy will be adjusted accordingly with the University's measures without prior notice)	<p>20. 訪客到訪時間由每日早上 8 時至晚上 10 時 30 分；</p> <p>Residents may receive visitors during the visiting hours from 8 a.m. to 10:30 p.m.</p> <p>21. 每位宿生每日會有 2 個訪客名額。當日的名額經使用後，宿生將不能再登記訪客進入宿舍範圍。獲准進入宿舍範圍的訪客必須於當天晚上 10 時 30 分前離開，否則接待該訪客的宿生將會被視為違反宿舍守則，宿舍管理部亦保留日後禁止該訪客進入宿舍範圍的權利；</p> <p>Each resident should have two visitor's quota per day. Once the quota have been used up, resident cannot register any visitor for entering the Residence Halls again on that day. Visitor, who is allowed to enter the Residence Halls, must leave by 10:30 p.m. on the visiting day. Otherwise, the resident hosting that visitor will be regarded as violating the Rules and Regulations for Residents. HMU also reserves the right to not allowing that visitor to enter the Residence Halls in the future;</p> <p>22. 嚴禁訪客在宿舍內留宿；</p> <p>Visitors are not allowed to stay overnight in the Residence Halls;</p> <p>23. 訪客進入大學範圍時必須符合特區政府實施「疫苗通行證」之最新安排，有關詳情將以政府最新安排和行政指令作為基礎。訪客到訪及離開宿舍時，宿生及其訪客必須於宿舍的接待大堂辦理相關的訪客</p>

	<p>登記手續；</p> <p>Visitors entering the campus must comply with the most updated administrative order of the “Vaccine Pass” announced by the HKSAR Government. A resident hosting visitor(s) to the Residence Halls shall accompany the visitor(s) to complete the visitor registration procedures accordingly at the lobby, when the visitor(s) enters and leaves the Residence Halls;</p> <p>24. 訪客須遵守宿舍守則；而宿生亦有責任確保其訪客在宿舍範圍內沒有作出任何違反宿舍守則之行為；如訪客有任何違規行為，接待該訪客之宿生亦須承擔責任。</p> <p>Visitors shall also comply with the Rules and Regulations for Residents. The host resident shall accompany the visitor(s) in person at all times in the Hall areas. The host resident will be held responsible for the conduct and safety of the visitor(s), or any charges or damages incurred by the visitor(s).</p>
宿生會面 Visiting Policy for Residents	<p>25. 宿生於早上 8 時至翌日凌晨 1 時可利用各樓層之休息室等公眾地方見面； Residents can gather at the communal areas of the Residence Halls, such as the common rooms, from 8 a.m. to 1 a.m. daily;</p> <p>26. 於每日凌晨 1 時後至翌日早上 8 時前，宿生不可在其他樓層逗留，或邀請其他宿生於自己房間或所屬樓層逗留。若不同樓層的宿生需要於此時段內會面，可使用大學範圍之公眾地方。 Residents shall not allow visitor(s) and/or other resident(s) to stay at their room or on their floor and vice versa from 1 a.m. to 8 a.m. daily. Other communal areas of the University could be considered if residents have to meet during this period</p>
非法留宿 Illegal Overnight Stay	<p>27. 嚴禁非法留宿；如發現宿生房間內有非法留宿情況，一經確認，違規宿生可能會被取消住宿資格，而已繳付之一切費用將不獲發還。 Illegal overnight stay in the Residence Halls is prohibited; offenders may be expelled from the Residence Halls. Hall fee, including the deposit and other payments incurred will not be refunded under such circumstances.</p>
聲浪管制 Noise Control	<p>28. 任何人士在任何時段內（特別是學期末考試期間）應避免造成噪音或發出大聲浪，於晚上 11 時至翌日早上 7 時期間更應保持安靜。 Residents shall keep their noise at a reasonable level at all times (especially during the end of semester assessment period) to avoid causing any nuisance to other residents. The period between 11 p.m. and 7 a.m. is regarded as quiet hours of the Halls.</p>
轉房/床位安排 Room or bed Change/ Swapping	<p>29. 宿生不可擅自轉房/床位或到其他房間內留宿。如因特殊理由必須換房/床位，需預先向宿舍管理部申請。宿舍管理部將保留最終決定權； Residents shall not change or swap their rooms/ beds without prior approval and shall not stay overnight at other rooms. Residents shall approach HMU for application of room changing or swapping and proper procedures have to be followed. HMU reserves the right for final decision;</p> <p>30. 基於公共衛生、資源運用或行政安排等特別情況，宿舍管理部有權安排宿生轉房。一般而言，宿舍管理部會給予 7 天通知期予受影響之宿生； Under special circumstances including but not limited to public health, effective resource allocation or administrative arrangement, HMU may request residents for a room change. In general, HMU will inform the residents concerned seven days in advance;</p>
活動宣傳 Publicity Activities	<p>31. 學生宿舍範圍內不可張貼、派發或於公共地方展示/擺放任何未經批准之宣傳物品或活動邀請。如宿生希望在宿舍內進行任何形式的宣傳活動，必須向宿舍管理部申請；任何人士如欲向宿生進行宣傳，必須先獲得宿舍管理部批准； Residents are not allowed to post, dispatch or display any publicity materials or activity invitations in communal areas of the Halls without prior approval. Application shall be submitted to HMU in advance if residents wish to perform any promotional activities in the Residence Halls;</p> <p>32. 倘若事先未有向宿舍管理部申請，大學宿舍範圍內不可進行任何商業活動； Without prior approval of HMU, no commercial activities are allowed in the Residence Halls;</p>
房間佈置 Room Decoration	<p>33. 宿生不得擅自調動房間內或公眾地方之傢具/設施； Residents shall not remove or change any furniture and/or fittings of their rooms or public areas of the Residence Halls;</p> <p>34. 不得張貼或掛上任何物品於房門或窗戶上；不得遮蓋房門號碼牌；不得損壞牆壁或傢俱。一經發現，宿生須按「宿舍設施參考罰款」內所列之價格作出賠償。 Residents shall not place or display anything on their room’s door and window, and shall not cover the room number plate. Moreover, residents shall not damage any wall, fittings or furniture in any part of their rooms or public areas of the Residence Halls. Residents shall be liable for compensation according to the “Residence Penalty Reference for Room Facilities” for any defects.</p>
財物及學生證 Personal Belongings and Student ID Card	<p>35. 宿生及訪客必須小心保管個人財物。如宿生/訪客於宿舍範圍遇有任何財物損失，香港樹仁大學及宿舍管理部恕不負責； Residents and visitors shall safeguard their personal belongings. The University and HMU assume no responsibility for any loss or damage to any personal property or belongings in the Residence Halls;</p> <p>36. 房間、信箱或書桌抽屜鑰匙不得複製、轉讓或借給予任何人，如遺失以上鑰匙者需繳付罰款每條</p>

	<p>HK\$120 ;</p> <p>Resident shall be responsible for all key(s) assigned for his/her use. The keys for room, mailbox or desk drawer are not to be duplicated, loaned or furnished to anyone else. A penalty of HK\$120 will be charged for each lost/damaged key.</p> <p>37. 宿生不可將學生證借予他人，亦不可使用他人之學生證以進入宿舍範圍； Student ID card is not transferrable, residents shall never lend their student ID card to any other person nor borrow the student ID card from any other person for entering the Residence Halls;</p> <p>38. 宿生如遺失學生證，應立即到教學大樓詢問處辦理補領手續，並攜同補領收據到宿舍管理部申請臨時宿生證； Residents shall report to the Information Counter at the Academic Building and apply for card reissue if their student ID is lost or stolen. He/she shall bring along the student ID reissue receipt to HMU for application of a temporary residence card.</p>
<p>使用公共設施守則 Regulations on Use of Communal Amenities and Facilities</p>	<p>39. 使用休息室及茶水間時，請注重公德，於使用後還原及清理設施； It is the residents' responsibility to keep the public areas, such as the pantry and common room, of the Residence Halls clean and tidy;</p> <p>40. 除宿舍房間外，宿生應避免放置個人物品於宿舍的公共地方(包括但不限於宿舍大樓樓層的走廊、茶水間或共用洗手間及浴室)。放置於公共地方的個人物品如有遺失，香港樹仁大學及宿舍管理部恕不負責； Residents shall avoid placing any personal belongings at communal areas of the Residence Halls (including but not limited to the corridor of the floor, pantry or communal toilets and showers), except for the rooms assigned to residents. HKSJU and HMU assume no responsibility for any loss of personal belongings placing at communal areas;</p> <p>41. 嚴禁干擾/破壞大樓內任何設施/系統； Unauthorized interference or damage of Residence Hall facilities or equipment is strictly prohibited;</p> <p>42. 宿生如欲於宿舍範圍內進行任何劇烈運動，應租用宿舍文康大樓或研究院合大樓的運動場地，避免做運動時發生的聲響為各個樓層的宿生帶來騷擾； Residents shall avoid strenuous workout activities inside the Residence Halls. They shall undergo any workout or sports activities by using the recreation and sports facilities at R&A or RC so not to cause any nuisance to other residents;</p> <p>43. 嚴禁損壞或移除宿舍房間內，分別貼於電路箱及冷氣機掣上之封條標籤（適用於宿舍文康大樓）； Residents are prohibited from damaging or removing the void labels on the electric box and socket of the air conditioner inside the Residence rooms (Applicable to R&A only);</p> <p>44. 宿生須遵守使用公共設施守則。如宿生借用/租用之設施有遺失或毀壞（正常損耗除外），須照價賠償。若有賠償項目或退宿時房間不整潔，宿舍管理部有權在宿生入宿時繳付的按金中扣減應付金額；餘下金額將在宿生退房時退還。 Residents shall follow the regulations governing the use of communal hall amenities and facilities. The resident concerned will be held liable for the replacement cost or the repair fee for any damage to the amenities or facilities (fair wear and tear excepted). Any charges or penalties will be deducted from the deposit paid during move-in, remaining balance will be returned to the resident at the time of hall check-out.</p>
<p>賠償 Fines</p>	<p>45. 宿生需為房間內之設施損壞或遺失負責（正常損耗除外）；在缺乏充足證據證明個別宿生需負上全責之情況下，同房的宿生或需要就設施損壞負上共同責任。 Residents are liable for any loss or damage to the fittings or furniture of the residence room (fair wear and tear excepted); residents of the same room share the liability if none of the residents claims responsibility of lost or damaged item in the room.</p>
<p>消防指引 Fire Safety</p>	<p>46. 不可在走廊、走火通道、梯間、房間內的消防喉管上或其他公用地方放置物件； Corridors, fire escape routes, stairs and fire main inside residence rooms shall never be obstructed by storing or placing any items;</p> <p>47. 嚴禁毀壞、干擾或不適當使用消防灑水系統（包括煙霧感應器）、緊急照明系統、逃生門/警鐘或滅火筒等設施； Malfunctioning, interfering or misusing the fire sprinkler system (including smoke detectors), emergency light system, fire escape routes, fire alarms or fire extinguishers deliberately are strictly forbidden;</p> <p>48. 基於安全理由，宿舍管理部會定期舉行火警演習，宿生必須參與。 For safety reasons, fire drills will be held regularly at the Halls, residents' participation is required.</p>
<p>煮食安排 Cooking Arrangement</p>	<p>49. 除預先獲得批准外，不得在宿舍茶水間範圍以外的任何地方煮食； Cooking in areas other than the pantry is prohibited without prior approval;</p> <p>50. 宿舍茶水間只供宿生作簡單無火煮食或作翻熱食物之用； Only preparation of light meals and food reheating are allowed at the pantry of the Residence Halls;</p> <p>51. 宿舍管理部會不定期檢查及清理設置於公共空間的所有雪櫃，含有酒精成份的飲品或食用限期已過的物品均會被棄置，宿舍管理部或香港樹仁大學不會作出任何賠償。因此，宿生應避免儲存過多物品</p>

	<p>於雪櫃內。</p> <p>All fridges at the pantry will be checked and cleaned up on a random basis. Alcoholic beverages and all expired items in the fridges will be discarded. HMU or the University will not be responsible for any loss. Hence, residents shall avoid storing obsessive stuff in the fridge.</p>
<p>整潔及衛生</p> <p>Hygiene and Tidiness</p>	<p>52. 宿生須對自己房間及所屬樓層公共設施之整潔衛生負責；</p> <p>Residents share the responsibility for maintaining their room and other amenities and facilities in the communal areas of the Residence Halls clean and tidy;</p> <p>53. 不可把衣物掛在公眾地方（包括房間的窗戶）。清洗和弄乾衣物應在洗衣房內進行。</p> <p>Residents' laundry shall only be done in the laundry rooms. Residents shall refrain from placing their clothes in public areas (including windows of the residence rooms).</p>
<p>寵物</p> <p>Pets</p>	<p>54. 宿舍範圍不可攜帶或飼養寵物、牲口。</p> <p>Residents shall refrain from keeping any pets or animals in the Residence Halls, or bringing them to the Hall areas.</p>
<p>郵件及通訊地址</p> <p>Postal Arrangement</p>	<p>55. 宿生應恰當地使用宿舍地址，不可用作任何商業用途或借予他人使用；</p> <p>Residents shall use the Residence Hall mailing address properly, the address shall not be used by other personnel or for commercial purposes;</p> <p>56. 宿生須於住宿期完結前預先更改郵寄地址，宿舍管理部不會代為轉寄或儲存郵件/包裹。</p> <p>Residents shall change their mailing address before the end of their residency. HMU will not store or redirect any mails or parcels for residents once their residency period is over.</p>
<p>電腦網絡用途</p> <p>Use of Internet</p>	<p>57. 宿生不可使用宿舍所提供之電腦網絡作違法用途。</p> <p>Illegal use of internet is strictly forbidden in the Residence Halls.</p>
<p>拍攝及錄影</p> <p>Photography and Video Recording</p>	<p>58. 洗手間及公共浴室內嚴禁攝影或使用拍攝器材；</p> <p>Photography and video recording are prohibited in communal toilets and showers;</p> <p>59. 任何人士在獲得宿舍管理部書面批准前，不得在宿舍範圍內進行任何拍攝、錄影及帶有宣傳或採訪性質之活動。相關申請須於活動前不少於 5 個工作天以電郵（hmu@hksyu.edu）提交予宿舍管理部審批。</p> <p>Any video recordings, interviews or promotional activities at the Halls are forbidden without prior approval from HMU. Residents shall submit application and obtain prior approval from HMU through email hmu@hksyu.edu at least 5 working days in advance.</p>
<p>退學或停學</p> <p>School Termination or Suspension</p>	<p>60. 若宿生中途退學、被校方勒令停學或終止學籍，住宿權利將會自動被取消；入宿時所繳費用或餘款將不予發還。</p> <p>Hall residence will be terminated for residents who are in termination or suspension status; paid hall fees and balance will not be returned under such circumstances.</p>
<p>房間檢查</p> <p>Room Inspection</p>	<p>61. 如有需要，宿舍管理部職員/舍監團隊會進行房間檢查。宿舍管理部會預先通知宿生，宿生務必配合，並不得以任何形式妨礙舍監團隊或宿舍管理部職員執行職務；</p> <p>When necessary, the Warden Team or HMU staff members will carry out room inspection. The resident(s) will be informed beforehand. Residents shall not obstruct the Warden Team or HMU staff members in the execution of their duty;</p> <p>62. 如遇緊急情況（包括但不限於水浸、火警、刑事案件等），在保安員陪同下，有關之大學及政府職員可能在沒有預先通知宿生的情況下，進入宿生房間（無論宿生當時是否在房間內），以進行下列等工作：</p> <p>In case of emergency (including but not limited to flooding, fire or criminal issues), the University reserves the right to allow authorized personnel from the University and/or HKSAR Government to access any rooms with the accompany of security personnel, for the purposes of:</p> <ul style="list-style-type: none"> - 調查該宿生有沒有犯下刑事行為，觸犯法律 Investigation of criminal cases. - 進行緊急維修工作或張貼重要資料、安裝設施 Emergency repairs or maintenance works, posting important notices or installation of amenities. - 遇有緊急事故，如懷疑任何人士的安全受到威脅時 Handling emergency, e.g. when it is suspected that someone is in life threatening situation.
<p>其他情況</p> <p>Others</p>	<p>63. 基於公眾健康及安全理由，大學有權要求宿生遷出房間或宿舍，而受影響宿生於此期間的宿費，將會相應獲得發還；</p> <p>The University reserves the right to request residents to withdraw from their rooms or the Halls for safety and public health concerns, affected residents will get a refund of the hall fee incurred;</p> <p>64. 宿生離開房間前需要把窗戶關閉，以免雨水或燃燒物品從窗外進入房間，令房間或傢具受到破壞。</p> <p>Residents shall close all windows before leaving the room to avoid the room/furniture from being damaged by shower or fire.</p> <p>65. 沒有依照相關指引進行入宿登記者，將不會獲准進入宿舍。宿生須為未能獲准進入宿舍的情況下自行安排住處。</p>

	Residents who do not follow the check-in procedures, may not be allowed to enter the halls. Residents should arrange their own accommodation under such situation.
解釋宿生手冊及宿生守則 Interpretation of Residents' Handbook and Rules and Regulations for Residents	66. 大學保留對宿生手冊及宿生守則內所有條例及其有關詳情之最終解釋權。 The University has the final right of interpretation of the Residents' Handbook and all rules and regulations for the residents.
修改守則 Revision of Rules and Regulations for Residents	67. 住宿期內，宿舍管理部保留任何修訂宿生守則之最終權利。如有修訂，宿舍管理部會發佈公告。 HMU reserves the final right to amend the Rules and Regulations for Residents during the residency period, notification will be made to residents if amendments are made.

違規紀律處分 Disciplinary Actions and Penalties

- ✧ 若宿生違反宿舍守則，舍監團隊/宿舍管理部將會就個別違規事項作出裁決，並對違規之宿生作出下列之一項（或多於一項）紀律處分：

If a resident fails to observe any of these rules and regulations, the Warden Team/HMU may consider exercising disciplinary actions or penalties to the resident.

- i. 罰款 Fine
 - ii. 沒收有關物品 Confiscation of related item
 - iii. 口頭警告 Verbal warning
 - iv. 警告信 Warning letter
 - v. 最後警告信 Final written warning
 - vi. 終止有關宿生之住宿資格，餘下宿費將不獲發還，按金會在扣除因設施損壞而導致之賠償（如有）及相應之行政費後退還
Termination of residence, remaining hall fee will not be refunded, deposit will be refunded to the resident after deducting the penalty (if applicable) and relevant administration costs.
 - vii. 將有關個案轉交予學生紀律委員會跟進 The case will be forwarded to the University Disciplinary Committee for further follow-up
- ✧ 舍監團隊/宿舍管理部處理違規事項時會考慮涉事宿生/人士的行為、目的、態度、角色、對其他宿生的影響等。違規宿生均可能會被終止有關之住宿資格。
While making decision on disciplinary actions or penalties to the resident, the Warden Team/HMU will focus on her/his behaviour, objective, attitude, role, impact to other resident(s), etc. Residents who violated the rules and regulations are all subject to termination of residency.
- ✧ 被罰宿生如欲就處分決定提出上訴，可於收到處分通知後七個工作天內，以書面形式透過電郵 ovpua@hksyu.edu 向副校長（大學行政）辦公室提交上訴理據，逾期概不受理。
A resident has the right to appeal against the decision made by the Warden and/or HMU. It is the responsibility of the appellant to file the appeal request duly and adequately. A written appeal has to be submitted to the Office of Vice President (University Administration) through email ovpua@hksyu.edu within 7 working days of the written notice of sanction and must specify in detail the grounds of the appeal. Late appeals will not be considered.

V. 宿舍設施操作指引 Operation Guides for Hall Amenities

互聯網連線 Internet Connection

- ✧ 宿生在宿舍房間上網，電腦需有網絡卡及自備網絡線，用網絡線把電腦和房間內的插座連接，即可上網。
Resident can get internet connection if his/her personal computer (PC) is equipped with a built-in ethernet network card. Prepare a network cable and connect the PC through the network port on the wall plate in your room for internet connection.
- ✧ 如果仍未能接通網絡，請跟隨以下步驟：
If you are still failing to get the internet connection, please follow these instructions:
1. 用網絡線把電腦和宿舍內的插座連接後，重新啟動電腦，再檢查是否接通；
Prepare a network cable and connect your PC through the network port on the wall plate in your room, restart your PC and try to connect again;
 2. 請在 TCP/IP 設定中，設定為「自動取得 IP」（即 DHCP）；
Configure the TCP/IP network components and set it as Dynamic Host Configuration Protocol (DHCP)；
 3. 在瀏覽器（Internet Explorer/Chrome/Firefox）設定內取消 proxy 的設定；
Disable the proxy setting in your browser (Internet Explorer/Chrome/Firefox)；
 4. 如需要使用寬頻路由器/寬頻分享器，網絡線必須由宿舍內的插座連接到路由器/分享器的 WAN port，再由 LAN port 連接到個人電腦。為安全起見，請建立密碼。
If you wish to use a router, the router's WAN port has to be connected with the network port on the wall plate in your room with a

network cable before connecting the LAN port to your PC. For security reasons, please always set a password.

- ◇ 為防止病毒對個人電腦及網絡的影響，請安裝防毒軟件及確保定期更新病毒定義。有關的免費軟件可參考以下網址：
FortiClient: <http://www.forticlient.com/>
Install and run anti-virus software in your computer and update the signature file regularly to ensure a real time protection is on. Free anti-virus software can be found from: FortiClient: <http://www.forticlient.com/>
- ◇ 若發現不能安裝防毒軟件，電腦可能已感染病毒。請到以下網址進行網上病毒掃描，並盡快安裝防毒軟件：
<https://www.microsoft.com/security/scanner/zh-tw/default.aspx>
If you are unable to install an anti-virus software, your PC might already be infected with viruses. Please go to the below link for an online scan and install new anti-virus software immediately.
<https://www.microsoft.com/en-us/wdsi/products/scanner>
- ◇ 所有本科生宿舍樓層的休息室、溫習室及宿舍文康大樓 G/F - 4/F 均設無線網絡 (Wi-Fi) 覆蓋。
Wi-Fi connection is available at all common rooms and study rooms on every floor of the Residence Halls and G/F to 4/F of R&A.
- ◇ 如同學對設定有任何疑難，可聯絡資訊科技部門 (<https://www4.hksyu.edu/csc/contact/>) 。
Please get in touch with the Computing Services Centre should you encounter any difficulties in internet connection at the Residence Halls (<https://www4.hksyu.edu/csc/contact/>).

宿舍房間冷氣機操作及收費 Operation Guide and Charges for Air Conditioner in Residence Rooms

適用於宿舍文康大樓 6 至 19 樓及研究院綜合大樓 8 至 14 樓。只有宿生本人的學生證方可操作房間內的冷氣機，步驟如下：

Applicable to 6/F to 19/F of R&A and 8/F to 19/F of RC. Only the student ID card of resident can operate the air conditioner in the room. The operating procedure is as follow:

1. 按數字鍵選擇時間*；
Select duration by pressing the designated number button*;
2. 按「#」作確認，並將學生證放到讀卡器上；
Press “#” for confirmation and place your student ID card on the smart card reader;
3. 再按「*」可啟動冷氣；
Press “*” to turn on the air conditioner;
4. 如欲暫停使用冷氣，再按「*」掣，剩餘的可使用時間將被儲存於讀卡器內；
Press “*” to pause, the unused balance will be stored in the smart card reader;
5. 每次關閉冷氣後，須等候兩分鐘，再按「*」，方可重新啟動冷氣。
The air conditioner can only be operated again in 2 minutes' time after every shut off. Press “*” to turn on the air conditioner again.

備註：Remarks:

- 如輸入錯誤或按鍵過慢，讀卡器將返回備用狀態。
The smart card reader will resume to standby mode after a long idle time or if error occurs.
- 宿生長時間離開房間前，應暫停冷氣機運作，以免浪費資源。
To protect the environment, please turn off the air conditioner if you are going to leave the room for a long time.

*房間冷氣收費 Air-conditioning Fee		
按鈕 Key	時間 Duration	收費 Fee
1	30 分鐘 Minutes	\$1
2	60 分鐘 Minutes	\$2
3	90 分鐘 Minutes	\$3
4	120 分鐘 Minutes	\$4
5	150 分鐘 Minutes	\$5
6	180 分鐘 Minutes	\$6
7	210 分鐘 Minutes	\$7
8	240 分鐘 Minutes	\$8
9	270 分鐘 Minutes	\$9

- ◇ 宿舍文康大樓 21 樓及 22 樓 R&A 21/F and 22/F:
 1. 按牆上的冷氣機按鈕便可啟動或關掉房間內的冷氣機。如果按下按鈕後冷氣機並沒有啟動，請檢查一下冷氣機上面的開關制；
The air conditioner in each room could be switched on and off by using the button installed on the wall. If it does not work, please check the switch on the air-conditioner;
 2. 冷氣機不設獨立收費，但房間設獨立電錶記錄用电量，宿舍管理部會以電郵通知宿生相關的電費費用，宿生需按時繳付電費；
No additional charge for using the air-conditioner. Electricity will be billed by meter reading, HMU will notify residents regarding the

amount of the electricity bill through email. Residents are required to settle the bill before due date;

3. 電費以房間作結算單位，並需一次過繳付全額。若宿生與室友之住宿期不同，則須自行攤分住宿期間的電費。
The utility of electricity is charged on a room basis and electricity bill has to be paid in full. If resident and his/her roommate (if applicable) are in different residential period, residents should apportion the payment solely by themselves.

◇ 洗衣機操作及收費 Operation Guide and Charges for Washing Machines

1. 放置衣物於備用的洗衣機內，切勿超出指定負荷；
Load the washing machine with clothes, do not overload the washing machine;
2. 倒入無泡洗衣粉及柔順劑（請先閱讀衣物、洗衣粉和柔順劑上的洗衣指引），然後關上洗衣機門；
Pour washing powder and laundry detergent, close the door of the washing machine (Residents are advised to read the labels or instructions before using the washing powder or laundry detergent) ;
3. 到智能卡付款台，找出您所選洗衣機的讀卡器；
Locate the washing machine at the smart card reader;
4. 按下「#」，然後拍卡；
Press “#” and place your student ID card on the smart card reader for payment;
5. 如未能成功拍卡，讀卡器屏幕會發出提示信息；
Notification will be shown on the screen of the smart card reader if error occurs;
6. 30 秒後會從新開始程序，請重覆步驟 4；
Please repeat step 4 again after 30 seconds;
7. 然後按「*」啟動洗衣機；
Press “*” to start the washing machine;
8. 再按洗衣機上的「START」鍵，以啟動洗衣程序；
Press “START” button on the washing machine as well to activate the washing procedure;
9. 洗衣完成後，洗衣機會自行停止運作。請適時取回衣物，否則機門或會自動鎖上。
The washing machine will stop automatically when the washing procedure is completed. Please pick up your laundry timely, otherwise the door of the washing machine maybe locked automatically after a long idle time.

宿舍文康大樓 R&A		研究院綜合大樓 RC	
洗衣時間 Washing Time	收費 Fee	洗衣時間 Washing Time	收費 Fee
拍卡一次 (97 分鐘) Place your student ID card on the smart card reader once (97 minutes)	\$8	拍卡一次 (70/82 分鐘) Place your student ID card on the smart card reader once (70/82 minutes)	\$8

備註：Remarks:

- 如輸入錯誤或按鍵過慢，讀卡器將返回備用狀態。
The smart card reader will resume to standby mode after a long idle time or if error occurs.
- 如學生證餘額不足以支付所選擇的運作時段，讀卡器會顯示「Not Enough Money」，此情況下洗衣機將不會成功啟動。
If the balance in the student ID card is insufficient for the payment, “Not Enough Money” will be displayed and the washing machine will not be operated under this situation.
- 宿生可參考張貼於洗衣房內的操作說明。
Please follow the operation guidelines displayed in the laundry room.
- 宿生如在洗衣過程遇到困難或需要協助，可聯絡當值保安人員。
Should assistance is needed, please approach the security guards on duty.

◇ 乾衣機操作及收費 Operation Guide and Charges for Dryers

1. 宿舍及文康大樓 Residential and Amenities Complex (R&A):
 - a. 放置衣物於備用的乾衣機內，切勿超出指定負荷；
Load the dryer with clothes, do not overload the dryer;
 - b. 乾衣時間，請參考下列的「乾衣機收費」表；
Please refer to the dryer fee table below for the drying time;
 - c. 到智能卡付款台，找出你所選乾衣機的讀卡器；
Locate the dryer at the smart card reader;
 - d. 於讀卡器上以按鈕選擇乾衣時間；
Select drying time by pressing the designated number button of the smart card reader;
 - e. 按「#」作確認，並將學生證放到讀卡器上，然後再按「*」；
Press “#” for confirmation and place your student ID card on the smart card reader, then press “*“;
 - f. 再按乾衣機上的「START」鍵，以啟動乾衣程序；

Press "START" button on the dryer as well to activate the drying procedure;

- g. 乾衣完成後，乾衣機會自行停止運作。請適時取回衣物，以便其他宿生使用。

The dryer will stop automatically when the drying procedure is completed. Please pick up your laundry in a timely to leave the space for other residents.

2. 研究院綜合大樓 Research Complex (RC):

- a. 放置衣物於備用的乾衣機內，切勿超出指定負荷；

Load the dryer with clothes, do not overload the dryer;

- b. 乾衣時間，請參考下列的「乾衣機收費」表；

Please refer to the dryer fee table below for the drying time;

- c. 到智能卡付款台，找出你所選乾衣機的讀卡器；

Locate the dryer at the smart card reader (e.g. D1, D2, etc.);

- d. 按下「#」以啟動讀卡器，乾衣時間每次預設為 10 分鐘。當讀卡器屏幕顯示「Pls Present Card」後，請將學生證放到讀卡器上；

Press "#" to activate the smart card reader, the drying time is pre-set as 10mins each time. When "Pls Present Card" is displayed on the smart card reader, please place the student ID card on top of the smart card reader;

- e. 如宿生需要延長乾衣時間（以每 10 分鐘計），請再次按「#」並把學生證放到讀卡器上；

If residents would like to extend the drying time (10 mins per time), please press "#" and place your student ID card on the smart card reader;

- f. 乾衣機機身會顯示乾衣所需時間（1000 代表 10 分鐘，2000 代表 20 分鐘）；

Time for drying will be displayed on the dryer (1000 represents 10mins, 2000 represents 20mins);

- g. 再按乾衣機上的「START」鍵，以啟動乾衣程序；

Press "START" button on the dryer as well to activate the drying procedure;

- h. 乾衣完成後，乾衣機會自行停止運作。請適時取回衣物，以便其他宿生使用。

The dryer will stop automatically when the drying procedure is completed. Please pick up your laundry in a timely to leave the space for other residents.

備註：Remarks:

- 如輸入錯誤或按鍵過慢，讀卡器將返回備用狀態。

- The smart card reader will resume to standby mode after a long idle time or if error occurs.

- 如學生證餘額不足以支付所選擇的運作時段，讀卡器會顯示「Not Enough Money」，此情況下乾衣機將不會成功啟動。

If the balance in the student ID card is insufficient for the payment, "Not Enough Money" will be displayed and the dryer will not be operated under this situation.

乾衣機收費 Dryer Fee

按鈕 Key/ 拍卡次數 Tap Card	宿舍文康大樓 R&A		研究院綜合大樓 RC	
	乾衣時間 Drying Time	收費 Fee	乾衣時間 Drying Time	收費 Fee
1	20 分鐘 Minutes	\$2	10 分鐘 Minutes	\$2.5
2	40 分鐘 Minutes	\$4	20 分鐘 Minutes	\$5
3	60 分鐘 Minutes	\$6	30 分鐘 Minutes	\$7.5
4	80 分鐘 Minutes	\$8	40 分鐘 Minutes	\$10
5	100 分鐘 Minutes	\$10	50 分鐘 Minutes	\$12.5
建議乾衣時間（以 7 公斤濕衣物計） Recommended drying time (Approx. 7 kg of wet clothes)	一般衣物 Regular: 60 – 80 分鐘 Minutes		一般衣物 Regular: 30 – 40 分鐘 Minutes	
	厚身衣物 Thick clothes 80 – 120 分鐘 Minutes		厚身衣物 Thick clothes: 40 – 60 分鐘 Minutes	

VI. 房間調遷申請指引 Regulations on Room Change or Swapping

(不適用於暑期住宿 Not apply to summer hall residence)

1. 學生宿舍的調房申請須於住宿期內每個學期的首個月內向宿舍管理部提交。

Application for room changing/swapping has to be sent to HMU within the first month of each semester of the assigned residential period.

2. 調房申請只限兩間房間的宿生對調，該兩間房間須為同一個房型，並位於同一個宿舍內。

Room swapping can only be considered when residents are having the same room type at the same residential building.

3. 兩位申請人可於申請限期前經網上遞交本科生宿舍調房申請表。

Both applicants can submit an online application form for room swapping for Undergraduate Hall before the due date.

4. 調房申請經宿舍管理部批核後，兩位申請人須於指定期限內帶同學生證、及由宿舍管理部提供的所有鑰匙（如抽屜、大門及信箱鑰匙）到宿舍管理部辦事處（研究院綜合大樓高座 RHB208 室）辦理相關手續。申請人如未能於限期內辦理相關手續，將會被視為放棄其調房的申請。宿舍管理部其後不會再受理有關申請人的調房申請。

Once the room swapping application is approved by HMU, both applicants should proceed to HMU's office (RHB 208, High Block, Research Complex) with their student ID cards, and all keys provided by HMU (e.g. the key for drawer, room door and mailbox) within the designated period to complete the procedure. Applicants failing to do so are deemed as giving up the decision for room swapping. HMU will not consider the room swapping application, submitted by those applicants again.

5. 經自選同住室友申請獲編配於同一房間的申請人，除非有充分的申請理由，否則其房間調遷的申請將有可能不獲批准。

The room swapping application may not be considered for those, who have been allocated the same residential place through preferred roommates selection, except there are any strong reasons.

VII. 辦理退宿手續指引 Check-out Guidelines

1. 宿生須於住宿期屆滿或之前辦妥退宿手續並搬離宿舍。如宿生不能於限期內辦理退宿手續，可申請授權他人代辦退宿手續。
Residents shall check-out on or before the last day of the specified accommodation period. Resident can authorize other personnel to complete the check-out procedure for him/her.
2. 宿生的住宿期屆滿後，宿生的學生證所載有的宿舍權限會自動停止，屆時，仍未辦理退宿手續的宿生，均不能使用學生證進入宿舍。逾期退宿的宿生應儘早聯絡宿舍管理部，以作出適切安排。否則，宿舍管理部會向其收取有關逾期退宿罰款每日港幣\$500，上限為7天。7天後，房間內的物品均會被棄置，宿舍管理部或香港樹仁大學不會作出任何賠償。
Residents who fail to check-out by the last day of the specified accommodation period shall be liable to pay a daily penalty charge of HK\$500 (capped at 7 days) for late check-out. Once the accommodation period is over, access right granted to the resident's student ID card will be terminated, residents will not be allowed to access the Residence Halls again. Those who could not undergo the check-out procedures on or before the official check-out date should approach HMU immediately for late check-out arrangement. HMU reserves the right to dispose of any personal belongings left behind in the residence room after the accommodation period. HMU or the University will not be responsible for any of the resident's loss.
3. 宿生離開宿舍前必需確保房間整潔及帶走所有垃圾，違者在往後的學期將可能不會獲得宿位。若宿生不願意自行清理個人物品，宿舍管理部有權向已退宿之宿生收取最少港幣\$1,000的清潔費用。如有政府「四電一腦」計劃之電器，包括雪櫃、電腦、打印機、顯示器等，將額外收取相應之循環再造徵費作行政費用。
Residents must clean up the room and remove all rubbish before moving out. Otherwise, he/she may not be offered any on-campus accommodation in the future. The University reserves the right to charge at least HK\$1,000 for cleaning up the room if he/she refuses to clean up the room and remove all rubbish on his/her own. If there are electrical equipment which under the Producer Responsibility Scheme on Waste Electrical and Electronic Equipment (WEEE), such as air-conditioners, refrigerators, washing machines, televisions, computers, printers, scanners and monitors, etc., an additional recycling levy will be charged as an administrative fee.

◇ 退宿手續 Check-out Procedures

(退宿安排或因應情況有變，詳見退宿前夕之退宿安排通告。The check-out arrangement may vary with the actual situation. For details, please refer to the notice for check-out arrangement for that year.)

1. 把房間內所有個人物品帶走，並將房間打掃乾淨，拆除房間內及房門上的所有裝飾，並將所有垃圾放進垃圾桶。較大型之垃圾（如紙箱及電器）請宿生自行搬運/棄置於地面樓層之垃圾房內。
Clear all the personal belongings and clean the room. Remove all the decorations both on the door and inside the room. Put all the rubbish in the rubbish bin. Any large items such as carton boxes and electrical appliances shall be discarded to the garbage chamber located on G/F of the Resident Halls.
2. 確定房內傢具的位置與入宿時所擺放的相同。
Restore the furniture setting of your residence room to the original setting.
3. 關上所有電源、窗戶及房門。
Close all the windows, lock the door and ensure all electrical appliances are turned off.
4. 清空茶水間內的個人煮食用具、電器及器皿。
Ensure your personal utensils and cook sets at the common room are not left behind.
5. 清理雪櫃內的個人食物及飲料。
Ensure your food and beverages stored inside the refrigerator are not left behind.
6. 與宿舍管理部預約 / 由宿舍管理部安排進行房間設施檢查。
Make check-out appointment with HMU in advance and/ or HMU will arrange the room inspection for check-out.
7. 帶同學生證及書桌抽屜鑰匙(文康宿舍大樓 21 及 22 樓宿生需同時帶同大門及信箱鑰匙)到宿舍管理部辦理退宿手續，遺失鑰匙及換鎖費用為每條 HK\$120
Bring along your student ID card and the key for desk drawer (residents on 21/F and 22/F of Residential and Amenities Complex should bring the keys for door and mailbox as well) to the HMU Office for completing the check-out procedure; A penalty of HK\$120/key will be charged if the resident has lost any key3

◇ 退宿手續辦理時間 Check-out Time

星期一至五 上午十時至中午十二時及下午二時至五時三十分 Monday to Friday 10 a.m. – 12 p.m. & 2 - 5:30 p.m.

星期六、星期日、公眾假期及香港樹仁大學假期休息 Closed on Saturdays, Sundays, public holidays & University holidays

◇ 郵件安排 Mail Arrangement

1. 宿生須於退宿前自行安排更改通訊地址事宜，宿舍管理部不會替已遷出的宿生轉交或保存郵件/包裹。
Residents shall change their mailing address before the end of their residency. HMU will not store or redirect any mails or parcels for residents once their residency period is over.
2. 無人認領之郵件，宿舍管理部會安排退還至香港郵政/送遞機構/寄件者。
Unclaimed mails will be returned to the sender or the Hongkong Post.

◇ 惡劣天氣下的特別安排 Special Weather Arrangement

如退宿期最後一天遇有黑色暴雨或颱風信號（8 號或以上），退宿期將順延至下一個工作日

Residence check-out date will be postponed to the next working day if the Black Rainstorm Warning Signal or Tropical Cyclone Warning Signal No.8 (or above) is hoisted on the check-out date.

VIII. 處理突發事情指引及緊急求助資料 Guidelines for Handling Emergency Issues and Emergency Contact

火警 Fire Hazard

- ◇ 當火警鐘響起時 When the fire alarm sounds
- 所有人士應停止所有進行中之活動，保持冷靜，並沿逃生通道儘快離開大樓。切勿使用升降機。
Leave the Residence Halls immediately in an orderly and calm manner with the nearest available emergency escape route. DO NOT use elevators.
- ◇ 如發現火警 In case of real fire
- 若警鐘仍未響起，應立即按動就近警鐘，並高聲呼叫，以提醒身旁人士一起逃生。
If the fire alarm has not sounded, activate the fire alarm, shout and remind people around to evacuate.
 - 在情況許可之下，請攜帶手提電話、濕毛巾及學生證或房門鑰匙逃生。
Under safe condition, evacuate with your mobile phone, a wet towel and your student ID card or room key.
 - 離開房間時，應把房門關上。
Close the room door before you leave.
 - 在安全情況下撥電話到大堂保安櫃台（電話：宿舍文康大樓 2806 5117 / 研究院綜合大樓 2804 8566），並清楚指出火警位置。
Under safe condition, call and inform security guards on duty of the situation (Tel.: R&A 2806 5117 / RC 2804 8566)
 - 在安全情況下，在場人士可嘗試使用滅火設備（如滅火筒、滅火氈）將火撲滅，如火警一旦無法控制，應立即停止救火並迅速逃生。
Under safe condition, residents may attempt to extinguish the fire by using suitable firefighting equipment nearby (e.g. fire extinguishers and fire blanket). This, however, should be discontinued when the fire is out of control. Evacuate at once.
 - 逃生時，應保持鎮定，並確定逃生路線的方向，並留意通道有否被火勢波及。
Leave the Residence Hall in an orderly and calm manner with the nearest available emergency escape route. Stay alert at all times.
 - 如火勢迫近，應立即把防火門關上，改用其它路徑逃生。切勿使用升降機。
In case of fire outbreak during evacuation, close the emergency exit door immediately and locate another emergency escape route. DO NOT use elevators.
- ◇ 若被濃煙圍困 Action on being caught in smoke
- 應將身體靠近地面，以爬行前進方式逃離現場。
If caught in a smoke filled area, crawl to escape.
 - 如走廊滿佈濃煙，無法逃離宿舍大樓，應立即：
If there is difficulty in getting into a smoke-free escape route:
 1. 返回房間並把房門關上，以濕毛巾密封門邊的罅隙，以免濃煙進入房間；
Return to room and close the door. Seal any gaps around the door with wet towels;
 2. 打開窗戶或打破密封之窗戶，盡量保持空氣流通；
Open or break the windows, allow fresh air in;
 3. 以濕毛巾保護口和鼻；
Cover your nose and mouth with a wet towel;
 4. 在窗前向外大聲呼救及揮動毛巾等物品，但切勿將肢體伸出窗外。
Wave a towel or shirt and shout from the window to signal for help, DO NOT put your head or your hand out of the window.

颱風或暴雨安排 Typhoon or Rainstorm Warning Arrangements

- ◇ 當颱風或暴雨警告信號生效時，宿生應作出適當預防措施，確保所有窗戶關妥。
When a severe weather warning signal is hoisted, residents shall take proper precautions and ensure all windows are closed.
- ◇ 當黑色暴雨警告，或八號（或以上）颱風信號生效時，應留在室內；而校園內一切活動亦會停止。此外，請宿生留意大學飯堂服務時間或會有所變更。
When the Black Rainstorm Warning Signal or the Tropical Cyclone Warning Signal No. 8 (or above) is in force, residents shall stay in-door; all activities on campus will be suspended. Residents shall aware of the operation hours of the University cafeteria.

損傷或疾病 Injury and Illness

- ◇ 如屬輕微損傷：大堂樓層及各學生宿舍樓層均設有急救箱
Minor Injuries: First aid kits are equipped on every residence floor and the lobby.
- ◇ 如屬較嚴重受傷或患病：可向大堂當值保安人員求助（電話：宿舍文康大樓 2806 5117 / 研究院綜合大樓 2804 8566）
Serious Injuries or illnesses: Seek help from security guards on duty (Tel.: R&A 2806 5117 / RC 2804 8566)
- ◇ 自行召喚救傷車
Call for ambulance service

升降機故障 Elevator Malfunction

- ◇ 如被困升降機內，應保持鎮定，按下警鐘及透過對講機與大堂當值保安人員聯絡；如被困者感到身體不適，應即時透過對講機通知當值保安人員。
If you are trapped in the elevator, please stay calm. Raise the alarm and keep contact with the security guards on duty through the intercom. Inform the security guards if you are feeling unwell.

緊急聯絡電話 Emergency Numbers

遇有緊急事故（非辦公時間），宿生可從下列途徑尋求協助：

In case of emergency (During non-office hours), residents can seek help from:

- ◇ 聯絡大堂當值保安人員（24 小時）（電話：宿舍文康大樓 2806 5117 / 研究院綜合大樓 2804 8566）
Security Guards on duty (24 hours) (Tel.: R&A 2806 5117 / RC 2804 8566)
- ◇ 經由當值保安人員聯絡當值舍監團隊職員 Warden Team or on-duty staff
- ◇ 聯絡所屬樓層之宿舍大使 Hall Ambassadors

其他緊急聯絡電話 Other Emergency Numbers

機構 Institution	地址 Address	電話 Tel.
香港警務處緊急求助熱線 Emergency Services (police, fire & ambulance)	-	999
消防處救護車調派中心 Fire Services Department – Ambulance Services	-	2735 3355
律敦治醫院 Ruttonjee Hospital	香港灣仔皇后大道東 266 號 266 Queen's Road East, Wan Chai, HK	2291 2000
東區尤德夫人那打素醫院 Pamela Youde Nethersole Eastern Hospital	香港柴灣樂民道 3 號 3 Lok Man Road, Chai Wan, HK	2595 7920

IX. 聯絡宿舍管理部 Contact HMU

宿舍管理部辦事處 Hall Management Unit's Office

電話 Tel.: 2804 8562 電郵 Email: hmu@hksyu.edu

地址: 北角寶馬山慧翠道 8 號宿舍文康大樓 H301 室

Address: H301, Residential and Amenities Complex, 8 Wai Tsui Crescent, Braemar Hill, North Point

辦公時間: 星期一至五 早上九時三十分至下午一時及下午二時至六時三十分，星期六、星期日、公眾假期及香港樹仁大學假期休息

Office Hours: Monday to Friday 9:30 a.m. - 1 p.m. and 2 p.m. - 6:30 p.m. Closed on Saturdays, Sundays, public holidays and University holidays.

(Last Updated – 11 May 2022)